

# NEW EMPLOYEE ORIENTATION Contact List

| SERVICE  | PHONE                      | EMAIL  | WEBSITE   |
|--|----------------------------|--|---|
| <b>RivCo Talent</b>                              | (951) 955-3256             | <a href="mailto:RivCoTalent@rivco.org">RivCoTalent@rivco.org</a>               | <a href="https://corlearning.sumtotal.host/rcore/c/dash/home?isDeepLink=1">https://corlearning.sumtotal.host/rcore/c/dash/home?isDeepLink=1</a> |
| <b>Classification &amp; Compensation</b>         | (951) 955-1131             | <a href="mailto:HR-ClassComp@rivco.org">HR-ClassComp@rivco.org</a>             | <a href="https://rc-hr.com/classification-and-compensation">https://rc-hr.com/classification-and-compensation</a>                               |
| <b>Disability Access Office</b>                  | (951) 955-3510             | <a href="mailto:ADA@rivco.org">ADA@rivco.org</a>                               | <a href="http://dao.rc-hr.com/">http://dao.rc-hr.com/</a>   |
| <b>Educational Support Program</b>               | (951) 955-2572             | <a href="mailto:ESP@rivco.org">ESP@rivco.org</a>                               | <a href="https://rc-hr.com/educational-support-program-esp">https://rc-hr.com/educational-support-program-esp</a>                               |
| <b>Employee Relations</b>                        | (951) 955-1970             | <a href="mailto:employee-relations@rivco.org">employee-relations@rivco.org</a> | Employee & Labor Relations Division   County of Riverside Human Resources   |
| <b>Employee Assistance Program</b>               | (833) 954-1067             | Employee Code: PRISM   | <a href="https://rc-hr.com/benefits/employee-assistance-program">https://rc-hr.com/benefits/employee-assistance-program</a>                     |
| <b>Employee Benefits</b>                         | (951) 955-4981<br>Option 1 | <a href="mailto:Benefits@rivco.org">Benefits@rivco.org</a>                     | <a href="http://benefits.rc-hr.com/">http://benefits.rc-hr.com/</a>   |
| <b>Employee Services</b>                         | (951) 955-3510             | <a href="mailto:employeeservices@rivco.org">employeeservices@rivco.org</a>     | <a href="https://rc-hr.com/employee-services">https://rc-hr.com/employee-services</a>   |
| <b>Exclusive Care</b>                            | (800) 962-1133             | <a href="mailto:EPO@rivco.org">EPO@rivco.org</a>                               | <a href="https://rc-hr.com/exclusive-care">https://rc-hr.com/exclusive-care</a>   |
| <b>HR Administration</b>                         | (951) 955-3500             | <a href="mailto:hrdept@rivco.org">hrdept@rivco.org</a>                         | <a href="http://rc-hr.com/">http://rc-hr.com/</a>   |
| <b>Learning &amp; Organizational Development</b> | (951) 955-3256             | <a href="mailto:HRLOD@rivco.org">HRLOD@rivco.org</a>                           | <a href="http://rc-hr.com/hrlod/">http://rc-hr.com/hrlod/</a>   |
| <b>Medical Assignment Program</b>                | (951) 955-1112             | <a href="mailto:MAP@rivco.org">MAP@rivco.org</a>                               | <a href="https://rc-hr.com/temporary-medical-assignment-program-tapmap">https://rc-hr.com/temporary-medical-assignment-program-tapmap</a>       |
| <b>Occupational Health</b>                       | (951) 486-4546             | <a href="mailto:RivcoOccHealth@rivco.org">RivcoOccHealth@rivco.org</a>         | <a href="https://rc-hr.com/occupational-health-department">https://rc-hr.com/occupational-health-department</a>                                 |
| <b>Payroll</b>                                   | (951) 955-3810             | <a href="mailto:ACO_payroll@rivco.org">ACO_payroll@rivco.org</a>               | <a href="https://auditorcontroller.org/">https://auditorcontroller.org/</a>   |
| <b>Recruiting &amp; Selection</b>                | (951) 955-3510             | <a href="mailto:Recruiting@RIVCO.ORG">Recruiting@RIVCO.ORG</a>                 | <a href="https://rc-hr.com/recruitment-and-selection">https://rc-hr.com/recruitment-and-selection</a>   |
| <b>Retirement</b>                                | (951) 955-4981<br>Option 2 | <a href="mailto:Retirement@rivco.org">Retirement@rivco.org</a>                 | <a href="https://rc-hr.com/retirement-benefits">https://rc-hr.com/retirement-benefits</a>   |
| <b>Rideshare/Commuter Services</b>               | (951) 955-1118             | <a href="mailto:iCommute@rivco.org">iCommute@rivco.org</a>                     | <a href="https://rc-hr.com/commuter-services">https://rc-hr.com/commuter-services</a>   |
| <b>Risk Management</b>                           | (951) 955-3540             | <a href="mailto:riskmanagement@rivco.org">riskmanagement@rivco.org</a>         | <a href="https://rc-hr.com/risk-management">https://rc-hr.com/risk-management</a>   |
| <b>Safety</b>                                    | (951) 955-3520             | <a href="mailto:SafetyDivision@rivco.org">SafetyDivision@rivco.org</a>         | <a href="http://safety.rc-hr.com/">http://safety.rc-hr.com/</a>   |
| <b>Temporary Assignment Program</b>              | (951) 955-9178             | <a href="mailto:TAP@rivco.org">TAP@rivco.org</a>                               | <a href="https://rc-hr.com/temporary-medical-assignment-program-tapmap">https://rc-hr.com/temporary-medical-assignment-program-tapmap</a>       |
| <b>Workers Compensation</b>                      | (951) 955-3530             | <a href="mailto:rcworkcompmail@rivco.org">rcworkcompmail@rivco.org</a>         | <a href="http://workcomp.rc-hr.com/">http://workcomp.rc-hr.com/</a>   |

